Electronic Resources Operational Policy for Public Library Services Branch

December 2014



Prepared by:
Alberta Municipal Affairs
Public Library Services Branch
#803, Standard Life Centre
10405 Jasper Avenue
Edmonton, AB T5J 4R7

Toll Free: 310-0000 Phone: 780-427-4871 Fax: 780-415-8594

Email: libraries@gov.ab.ca
Website: www.albertalibraries.ca

Electronic Resources Operational Policy for Public Library Services Branch

This operational policy and other related plans and guidelines are governed by the principles set out in the *Public Library Network Policy* (2012).

Network Policy Statement

The Government of Alberta has established and sustains a network known as the Alberta Public Library Network that connects Alberta's public libraries to enable access to public library resources and services for Albertans. The network is coordinated and supported by Alberta Municipal Affairs through Public Library Services Branch (PLSB).

Statement of Purpose

Electronic resources such as ebooks, databases and web-based tools support public library service. Library boards acquire electronic resources individually, in response to local needs. Other electronic resources are acquired at the provincial level and provided through the Public Library Network. This multi-tiered acquisition model allows local autonomy and decision making while also enabling efficiencies of scale and support of provincial objectives.

The Alberta Public Library Network aims to provide equitable access to a broad range of resources for all Albertans, as determined by Government of Alberta priorities. Provincial objectives are outlined in the Strategic Priorities Plan.

This operational policy establishes principles and guidelines for the effective selection of provincial electronic resources.

Policy

The Government of Alberta aims to create a centralized acquisition model for delivery of electronic resources where appropriate.

- 1. The Government of Alberta will acquire electronic resources and deliver them via the Public Library Network when some or all of the following conditions are met:
 - a) Provincial licensing is more economical than local licensing, ie a provincial licence can be acquired at a lower cost than equivalent local licensing.
 - b) There is a widespread provincial need for the type of content in question, e.g. many local library Plans of Service identify a library service which is supported by the content.
 - c) The electronic resource supports a provincial initiative or priority, e.g. a priority identified in the Government of Alberta strategic plan.
 - d) The electronic resource is of high quality.
 - e) The electronic resource is advantageously priced.
 - f) Budget and other resources are available to make acquisition possible.
 - g) The resource is an end-user product.

- 2. Provincial econtent is subject to change and resources may be discontinued. The Government of Alberta will strive to provide notice of any discontinuations or changes such that libraries can budget for local acquisition if desired.
- The efficiencies and advantages of provincial electronic resources do not necessarily apply
 to physical resources. Provincial collections of physical resources are not addressed by this
 policy.

Roles and Responsibilities

- 1. Municipal library boards have primary responsibility for acquiring and providing library resources, including electronic resources, in response to local needs.
- 2. System library boards have a role in acquiring and providing library resources including electronic resources in response to system member needs.
- 3. The Government of Alberta has a role in providing electronic resources in response to provincial needs, where provincial acquisition is efficient, effective or otherwise appropriate.
- 4. The Government of Alberta has a responsibility to consider both Government of Alberta priorities and stakeholder feedback when selecting electronic resources.
- 5. The Government of Alberta relies on the partnership with the Public Library Network participants to facilitate access to the resources.
 - a. As per the *Public Library Network Policy* (2012), the Nodes are responsible to administer the resources and the network participants are responsible to make the resources freely available to local users.
- 6. For evaluative purposes, the Government of Alberta may require feedback/statistics from Nodes and network participants.
- 7. The Government of Alberta Public Library Suite of eresources will be made available to all Albertans through the Alberta Public Library Network.

Definitions

Node: Refer to the Public Library Network Policy (2012).

End user: An Alberta public library cardholder who accesses the electronic resource.

Government of Alberta Public Library Suite: The collection of electronic resources made available to support the goals of the Public Library Network via PLSB.

E-resources: Electronic resources, such as ebooks, databases, and web-based tools.

Operational Guidelines

- 1. PLSB consults network participants and examines Government of Alberta strategic priorities when evaluating the purchase of eresources.
- 2. Nodes and network participants will facilitate technological or administrative permissions to gain access to the resources, e.g. sign a terms of service agreement.

- 3. PLSB will aim to give one year's notice when discontinuing a service.
- 4. PLSB conducts ongoing evaluation of eresources to determine relevancy.